

DEAR CUSTOMER,

We want you to be thrilled with every item you receive, but we understand that there are occasions when you may want to return an item. If you aren't completely happy with your purchase, please return it to us in its original condition within 14 days for a full refund, excluding original delivery fees. Items need to be returned in original packaging and condition. If an item is damaged or faulty, please contact our Customer Service team before returning.

To register your return, please fill out the information below and enclose the form with your return or contact our Customer Service team.

ORDER NUMBER	CUSTOMER NAME	POSTCODE	TELEPHONE NUMBER

PRODUCT NAME	PRODUCT DESCRIPTION	QTY.	REASON CODE	EXCHANGE OR REFUND?	EXCHANGE PRODUCT NAME

REASON CODES:

- A – PRODUCT NOT AS DESCRIBED
- B – PRODUCT NOT AS IMAGE SUGGESTS
- C – SIZE NOT AS EXPECTED
- D – FAULTY/ DAMAGED
- E – OTHER

PLEASE NOTE: Our returns policy states that customers are to arrange their own return delivery and H&H Homeware do not take responsibility in providing a returns label service.

PLEASE ADDRESS YOUR RETURN TO:

UNIT 14 SOUTHWELL BUSINESS CENTRE
 CREW LANE, SOUTHWELL,
 NOTTINGHAMSHIRE, NG25 0TX

If you require any further help with your return or have a question, please contact us on handhomeware@gmail.com